

Health Service Executive Case Study



HSE Implements VisionTime Flexible Working in 20 Locations

The HSE is responsible for providing health and personal social services for everyone living in the Republic of Ireland. The organisation provides thousands of different services in hospitals and communities across the country.

The HSE wished to give employees more control over their working hours and so decided to offer flexible working hours to its staff. They also wanted to automate the leave requests and ensure that staff could see who was in or out at any given time.



Objectives

- Offer flexible working hours
- Automate leave requests
- Know who's in the office

Why FlexTime

- Proven in health care industry
- Leader in market
- Web based system therefore easy to add new locations

Results

- Improved staff work/life balance
- Improved employee morale
- More efficient working

Health Service Executive Case Study



SOLUTION

VisionTime Flexible Working enables staff key in and out at a time that suits them, in different ways. Some sites have opted for using cards at time terminals; others have chosen to clock-in and out at PCs. More recently, field workers are using web-enabled mobile phones.

These 20 locations are now using VisionTime:

- **Hospitals:** Merlin Park, Sacred Heart, Mayo General, Sligo General, Letterkenny General, Castlebar General, St. Mary's Roscommon
- **Services:** Aras Attracta Roscommon, Community Care - Roscommon, Midlands and Tullamore, Public Analyst's Lab Galway, St. Brendan's Nursing Home Loughrea
- **General:** Department of Health, Health Research Board, Irish Medical Organisations, Irish Medicines Board, Mental Health Commission, National Treatment Purchase Fund, The Children's Office

RESULTS

VisionTime Calendar

When looking for time off or to excuse an illness, employees can use the electronic update in VisionTime which the supervisor also approves electronically, eliminating paperwork. The system sends an automatic email to supervisors reminding them of any outstanding requests.

Staff can check their time folders to see the status of the request and can also receive an automatic email alert when the request has been accepted.

VisionTime Flexible Working

The system calculates the employee's time balances so they are always aware. This helps with decisions as to when to take time off. Employees can also see their colleagues' current and future work and leave schedules which may influence the decision as to which day to take off.

Who's In?

VisionTime operates in real-time. This means that reports of who is in or out can be called up from anywhere in the network with instant effect. This can assist with emergency drills or simply to let the switch board operator know if an employee is currently at work.

For more information contact us at

www.flextime.ie

+353 1 2609680