

# Conwy Council – Case Study

## North Wales Council is introducing VisionTime system for flexible working for 2,500 employees

Initially Conwy Borough Council in North Wales introduced the VisionTime system for 200 employees at their Environment Roads and Facilities Department based in Colwyn Bay. After a period of successfully running the system there, the Council recently decided to roll out across departments to 2,500 employees during the current financial year.

VisionTime is a Web Based Time System The system and its capabilities take full advantage of FlexTime’s 30 years’ experience in implementing Flexible Working Hours solutions.

VisionTime is already in use in 500 sites in the UK, Ireland and Holland including many local and central government bodies.



### Objectives

- To manage increasingly diverse work time arrangements
- To increase accountability
- To reduce admin costs re work time

### Why FlexTime

- Local authority experience
- Leader in market
- Excellent references

### Results

- Increased and speedier interaction between staff and managers
- Better local accountability
- Less costs for time management



Conwy Castle

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## SOLUTION

Due to the many and varied tasks which the Council is involved in, the early emphasis was on ensuring that the system introduction would blend easily into the organization's working environment.

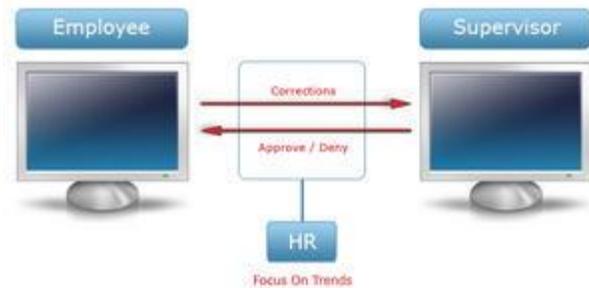
FlexTime showed the level of self-service possible in running the flexible working scheme.

Thus using VisionTime staff can key in/out at PCs and Touch Screens. Staff now input their own updates to time and absence records while Supervisors sign these off electronically.

The VT Who's In? programme gives real time access to who is in or out is for switch staff, managers and colleagues.

## RESULTS

The Council is already finding that it can better cope with the increasing diversity of working time arrangements which are becoming the norm in today's workplace.



Staff can ask for time off electronically

The VisionTime system is also in use at the neighbouring Council in Denbighshire and at HM Passports Office in Newport, South Wales.



*The Conwy council area contains many well-known tourist towns and villages such as Llandudno, Llandudno Junction, Betws-y-Coed, Conwy, Colwyn Bay, and Llanfairfechan, and has a total population of 115,000, the vast majority of which lives along the coast.*

*The River Conwy, after which the county borough is named, lies wholly within the area: rising in Snowdonia and flowing through Llanrwst and Trefriw en route to the Irish Sea by Conwy. The river here marks the border between the historic counties of Caernarfonshire and Denbighshire.*