

Denbighshire Council – Case Study



North Wales Council uses VisionTime system for flexible working

Denbighshire Council in North Wales approached flextime needing to replace the rather outdated system which was in place for managing their flexible working hours arrangements.

VisionTime is a Web Based Time System. The system and its capabilities take full advantage of FlexTime's 30 years' experience in implementing Flexible Working Hours solutions.

VisionTime is already in use in 500 sites in the UK, Ireland and Holland including many local and central government bodies.



Denbighshire Council area covers a large part of North Wales



Objectives

- To manage increasingly diverse work time arrangements
- To increase accountability
- To reduce admin costs re work time

Why FlexTime

- Local authority experience
- Leader in market
- Excellent references

Results

- Increased and speedier interaction between staff and managers
- Better local accountability
- Less costs for time management

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SOLUTION

Due to the many and varied tasks which the Council is involved in, the early emphasis was on ensuring that the system introduction would blend easily into the organisation's working environment.

FlexTime showed the level of self-service possible in running the flexible working scheme.

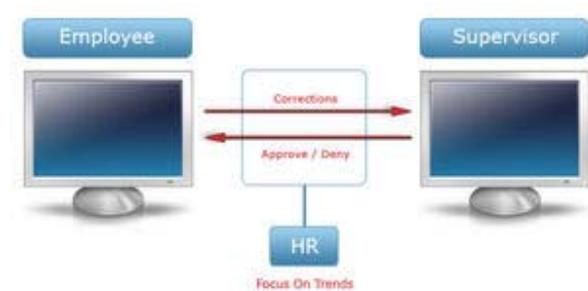
Thus using VisionTime staff can key in/out at PCs and Touch Screens. Staff now input their own updates to time and absence records while Supervisors sign these off electronically.

The *VT Who's In?* program gives real time access to who is in or out is for switch staff, managers and colleagues.

RESULTS

1500 employees now use the VisionTime system, in multiple locations such as Ruthin, Boddlewyddan, Prestatyn, Rhyll and Denbigh.

Thus the Council can better cope with the increasing diversity of working time arrangements which are becoming the norm in today's workplace.



Staff can ask for time off electronically

"VisionTime brings more interaction between staff and line managers, with accountability down to a lower level so senior managers can focus on other issues.

We have also seen cost savings with less admin time.

The system brings flexibility in recording diverse staff working time arrangements, and as it runs over the council's intranet, now staff can record time at any PC or Touchscreen, while catering for Home Working too.

Staff and Management can access a wide range of Time and Absence data. Managers can see instantly 'Who's In?' with staffing levels, very useful when an employees has requested an Absence. We find the system easy to understand and have adapted to it very well."

Jackie Wally, Principal Benefits Manager